



Job Vacancy – Café Supervisor

Enchanted Adventure is seeking an experienced and motivated Café Supervisor to join our team. Reporting to the Café Manager, this is a hands-on leadership role responsible for overseeing the day-to-day operations of the café and leading the Café Team to deliver efficient service and an excellent customer experience.

About the Role

As Café Supervisor, you will take ownership of café operations during your shifts, ensuring service runs smoothly across front-of-house, barista, and kitchen areas. You will lead by example, support your team on the floor, and maintain high standards in service, food safety, and team performance.

Key Responsibilities

- Oversee the day-to-day operations of the café, including opening and closing procedures
- Lead and supervise the Café Team during service, allocating tasks and managing workflow
- Ensure efficient coordination between kitchen, food preparation, and barista areas
- Deliver and maintain a high standard of customer service in line with company expectations
- Monitor service during peak periods, troubleshoot issues, and support the team on the floor
- Train, guide, and support Café Attendants to ensure consistent performance and development
- Maintain food safety, hygiene, and workplace health and safety standards
- Assist with stock control, ordering, and minimising waste
- Support the Café Manager with rostering, operations, and continuous improvement initiatives
- Assist in the delivery of group bookings and events, ensuring café service requirements are met

About You

You are an experienced hospitality supervisor who is confident leading a team in a fast-paced environment. You are organised, proactive, and comfortable taking charge of service while maintaining a calm and positive approach.

You will bring:

- Previous experience in a café or hospitality supervisory role
- Strong leadership skills with the ability to motivate and manage a small team
- A hands-on approach and willingness to work across all areas of the café



**ENCHANTED
ADVENTURE**

THE HOME OF TREE SURFING

- Excellent customer communication and service skills
- The ability to pressure and adapt to changing demands remain calm under
- A strong understanding of food safety and operational standards

About Us

Enchanted Adventure is a multi-award-winning eco-adventure park located on the Mornington Peninsula. We offer outdoor experiences for families, couples, schools, and corporate groups, including Tree Surfing and tube sliding across 25 acres of landscaped gardens.

If you're ready to take the next step in your hospitality career and lead a team in a dynamic environment, we'd love to hear from you.

Apply via: <https://www.enchantedadventure.com.au/employment/>